

An introduction to Epos Now

An overview of our core offering and how we support 30,000 businesses worldwide.

www.eposnow.com



Background to Epos Now

Epos Now is a leading point of sale provider, specialising in affordable and flexible point of sale solutions for businesses in the retail, hospitality, and personal care sectors.

Founded in 2011, we have gone on to help a worldwide community of over 30,000 businesses in over 70 countries harness the power of cloud POS technology to compete with established high street giants and realise their broader business objectives.

Our intuitive and easy-to-use POS systems facilitate smart inventory control every element of their operation from any location, and on any device. Our POS systems facilitate smart inventory control, custom reporting, and staff & customer management, as well as integrations with ecommerce, delivery, and collection partners.



Over 100

Integration partners

3 Regional headquarters

Over 70

Countries covered

500

Employees worldwide





The Complete POS Solution

Business owners are required to wear many hats. From making sales and taking payments, to staff management and accountancy, there are a plethora of timeconsuming functions that are vital to the running of a thriving independent business.

Our complete POS solutions dramatically simplifies and streamlines operations by automating tasks and acting as a central hub for all business-related activity.

Our system is a step forward in levelling the playing field between independent businesses and multinational giants.

The complete solution includes everything a merchant needs to trade, no matter their industry.

- Online ordering, delivery, and collection functionality
- Leading ecommerce integrations for multi-channel selling
- Integrated payments offering safe and secure contactless transactions
- Comprehensive reporting on staff, customers, sales, margin and stock
- Ready to connect with connect to hundreds of apps including payment systems, ecommerce platforms, delivery services, and accounting software.



POS Solutions for every need



Complete Solution

Make sales, manage staff, gain new customers, and increase profit all from a single system.

System includes:

- POS Terminal
- Award-winning POS software
- Cash Drawer and Printer



Epos Pocket

Prioritise safety and speed with the handheld device that lets you take orders and make sales from a distance.

- Speed up service
- More opportunities to upsell
- Create a safer environment



Tablet Solution

Untether and sell anywhere with flexible tablet POS solutions

Android POS System includes:

- Samsung Galaxy Tab A and tablet stand
- Award-winning POS software
- Cash Drawer and Printer

The Heartbeat of Any Business

Our complete cloud point of sale solutions gives businesses all the tools they need to succeed.

Our systems are built to serve as a backbone of a business, ensuring that sales, stock, staff, and customers can be managed from one single system.

Our devices are fully accessible from any location or device, giving business owners full visibility, flexibility, and control.

Plus, with smart, actionable business insights, owners can make more informed decisions, and gain a 360 view of their business with real-time data.

The POS that does it all



Reporting

Stay ahead of the curve with real-time insights



Security

Protect yourself with authorisation levels



Inventory

Save time with automated stock control



Back Office

Control your business from any device



Customers

Generate customer loyalty and repeat business



Staff

Manage payroll and staff performance with ease



Future-proofing businesses with a multi-channel solution

Now more than ever, it's vital for retail and hospitality businesses to open multiple revenue streams to remain resilient and future-proof.

App integrations

We've integrated with over 100 industry-leading app partners to ensure that our customers have access to the best online ordering, delivery, ecommerce, CRM, marketing, and accountancy integrations.

Our app partners have been carefully selected to make sure Epos Now customers are able to:

- Synchronize your online and physical locations
- Gain new customers and revenue streams
- Drive repeat business with loyalty schemes
- Connect to world-class ecommerce and food delivery platforms
- Offer safety and convenience with Click & Collect services
- Gain a competitive advantage and compete with the giants

Versatile POS hardware

In addition to our third-party integrations, we've also developed handheld devices to help retail and hospitality businesses operate in accordance with social distancing.



Swift and secure transactions

Through a range of partner payment integrations, we give Epos Now merchants the power to offer customers a range of payment options including cash, credit & debit cards, Gift and loyalty cards, and contactless for fast and secure transactions



Accurate accounting

Card machine and POS integration guarantees 100% accuracy



Faster payments

Integration cuts transaction times in half, helping merchants serve more customers



Eliminate errors

Our POS systems generate the exact amount every time, removing the risk of human error



Safer interactions

Contactless payments and remote ordering technology results in safer experience for customers and staff



A more intuitive point of sale solution

Our systems are designed with simplicity, accuracy, and ease-of-use in mind.

Business owners and staff members can be fully-trained in as little as 15 minutes, and our intuitive tills mitigate the risk of human error.

Epos Now systems deliver fast-close tender keys, rapid reordering functions, and quick tab-to-table order transfers.

They also ensure that every item is sold for the correct price. Staff members can quickly switch between orders and can even be prompted to up-sell and cross sell with the inclusion of pop-up notes.



Users report a **30% speed increase**



10% saving for reduction in human error



Staff are trained in **15 minutes**

