



# Helping hospitality businesses thrive

Discover how our POS systems can help your business flourish.





# Taking your business further

As a leading POS provider, Epos Now helps businesses across the world, from small single-site independents to larger enterprises running on multiple systems. We've excelled at delivering exceptional value to the hospitality industry since our start in 2011, serving 63,000+ customers including thousands of cafes, bars, restaurants and hotels.

No matter your size or sector, Epos Now can help you reach faster service speeds, easier business management, and a better experience for your staff and customers. Create your perfect setup by choosing from our award-winning software and hardware solutions.

"We love Epos Now's adaptability as our menu changes all the time! I would recommend Epos Now in a second."

– Tom Pearson, Stuzzi, Leeds





## Simple, effective software

Epos Now's software puts simplicity at the heart of its point of sale systems. You'll never need more than 15 minutes to train your team on all the tools they need to provide first-class service:



### Table planning

Host in seamless style with sophisticated table management software, including customisable floor plans, cover and table-time tracking, and quick tab splitting and mergings so your customers can enjoy their stay and checkout smoothly without causing your staff headaches!



### Stock control

Build efficiency into your system from the ground up by tracking a complex inventory whether wet or dry. Monitor your ingredient levels on a system that correctly adjusts base levels such as wine stock if you sell a small glass, a large, or even a bottle.

But there's no need to constantly monitor stock levels: our system alerts you when stock is low and lets you easily reorder, equipped with history and supplier filters, to ensure your service remains uninterrupted.



### Product management

Swiftly update pricing and menu structure for your new and existing products. Add advanced details, like product data and allergen information, to ensure your staff trades safely and smartly.







## Always be ready to trade with 24/7 service



Run your business from your back pocket! Epos Now stores all your business data on secure off-site servers, allowing you remote access anytime, anywhere.



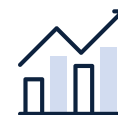
Using two-factor authentication and the latest digital security, you can manage trade in comfort, from any device, without compromising on the safety of your business. Plus, Epos Now's expert support team is available round-the-clock to help with training and system maintenance. We're always here for you, so you're always ready to trade.

## Key reports where you need them

Generate powerful sales reports that drive smarter decisions and cut costs!



Stay informed with our hospitality reports on stock, staff, promotions and more. Discover your best-selling items, fine-tune your menu based on non-selling stock reports, and pinpoint sales peaks and trends. All the while, your tax reports auto-generate in your Back Office as you trade.



Access your favourite reports in a custom dashboard, packed with key business data and instant updates. You can even automate your reports to arrive at your email inbox - making your end-of-day reports that little bit easier.



## Excel in employee management

Choose a system that can save you up to ten hours every month on business management and staff admin.



### Track shifts easily

Create individual passcodes or use staff swipe cards, allowing staff to clock in and out in a few short seconds.



### Measure performance

Get real-time data on sales records, refunds, and void history that let you know who's flourishing in their work and who needs a guiding hand.



### Work in sync

Use the Epos Now Kitchen Display System to get your front and back of house working in tandem with reduced wait times and wastage.



### Control staff access

Bring the best out of your team by setting staff roles on your POS system. Reduce errors and enhance security by removing or adding features to suit each role.







“Epos Now works with Yoello, Xero, does stocktaking, and lots of different things. It does everything we need!”

– Katie Petrovic, Nerdy, Shrewsbury



## Apps to help grow your business

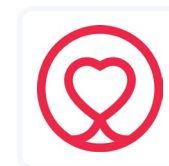
The Epos Now AppStore gives your business access to award-winning integrations to further expand your point-of-sale system. Choose from hundreds of apps that cover everything from payments and delivery software to marketing and accounting tools, from renowned partners like Caterbook, Mailchimp, Xero and more.

### Stronger loyalty services

Explore our lineup of top-notch apps like Epos Now Loyalty to LoyaltyDog and Loyalzoo - crafted to bring customers back and provide diverse options to build your loyalty system.



Loyalty



Loyalty Dog



Loyal Zoo

### Drive increased sales

Expand your system with sales-boosting apps! See 40% more bookings with OpenTable, integrate with popular delivery platforms like Uber Eats, and use Epos Now Order & Pay and offer easy-to-use, QR-based ordering at table. Amaze your guests with the latest hospitality technology.



Uber Eats



OpenTable



Epos Now  
Order & Pay



# Hardware solutions

Epos Now's hardware packages work seamlessly with our user-friendly software and contain everything you need to trade.

## Power up with our point of sale terminals



### Countertop

The Countertop offers fast processing and an in-built receipt printer in one neat device. Designed to save space and bring style to your sale, the Countertop is the ideal modern POS solution.



### Duo Countertop

The Duo Countertop comes with all the advantages of the Countertop package, with a customer-facing touchscreen to offer your customers a more transparent sales experience.

## Arm yourself with amazing accessories



### Epos Now Kitchen Display System

Speed up service between your front and back of house with instant notifications and colour-coded timers.



### Staff and customer swipe cards

Give instant access to your POS system for your team and offer your customers personalised cards to use for their accounts.



### Caller ID

Greet customers by name, even over the phone, with instant number recognition and quick access to customer profiles.



### Order printers

Ditch the notepads and notify each chef station of orders with chef-specific ordering for a more coordinated kitchen.



### Cash Drawer

Process secure cash transactions with an all-metal, lockable cash drawer, accessible with a key or triggered electronically by a sale.





# More options, more success

As an award-winning POS provider, we pride ourselves in ensuring our customers succeed. That's why so many hospitality businesses across the world love working with us.



## We put our customers first

No matter what kind of business you run, we have an expert support team available round-the-clock to help you resolve any challenges.



## The latest security features

Trade safely with water-proof touchscreens and off-site data storage, and monthly software updates for the latest cyber-security.



## Driving business forward

Epos Now works to offer customers innovative solutions before their competitors get them, including sustainable systems, mobile and remote ordering, and much more.



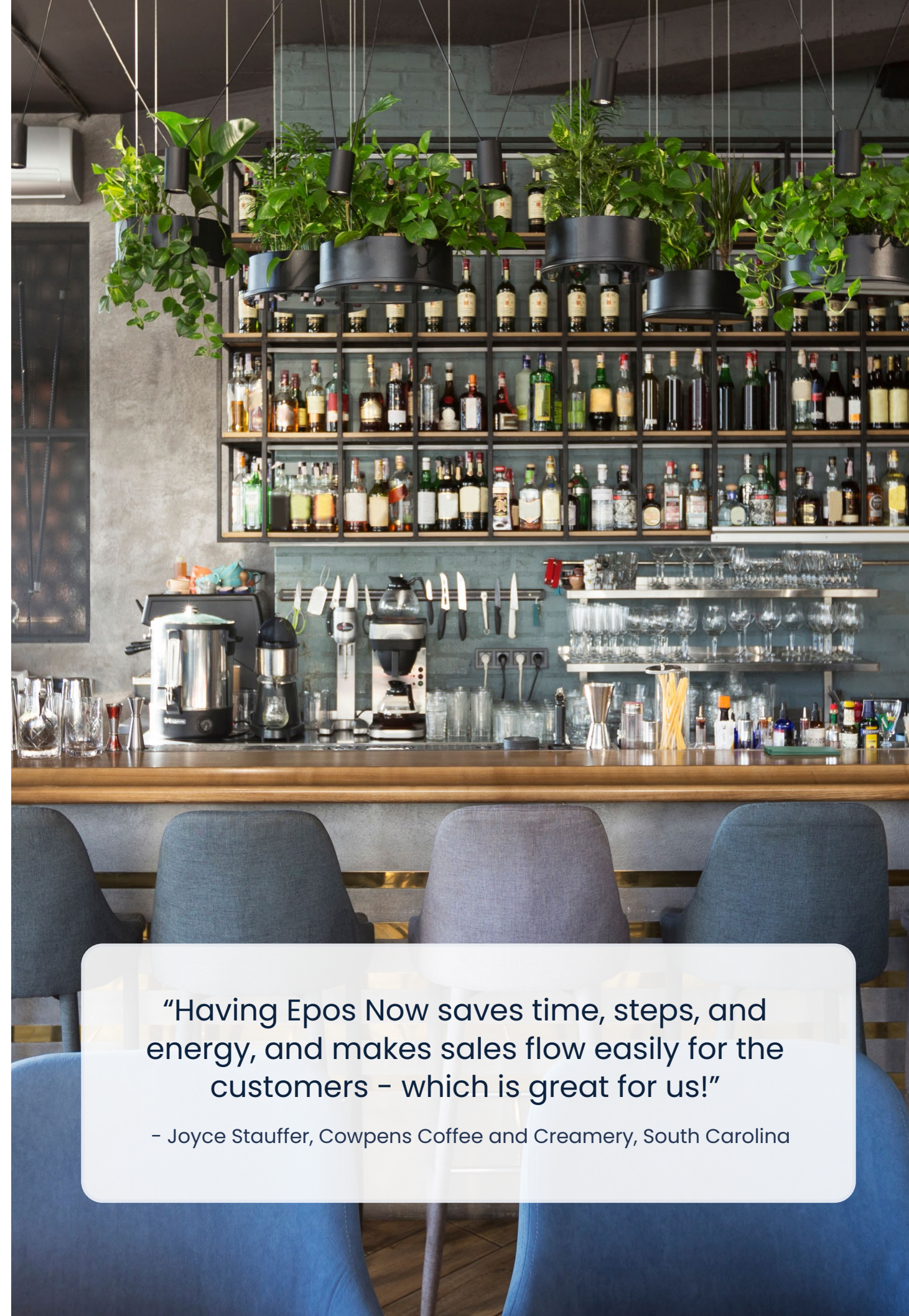
## Smooth setup

Set up your new system with the help of our dedicated technicians or use our in-product setup wizard for a simple step-by-step guide.



## Business empowering tools

Whether it's access to capital or tools to open new sales channels, we strive to provide tools to help our users reach their goals.



**"Having Epos Now saves time, steps, and energy, and makes sales flow easily for the customers – which is great for us!"**

– Joyce Stauffer, Cowpens Coffee and Creamery, South Carolina





**eposnow**

**bms** BESPOKE  
MERCHANT  
SOLUTIONS

## Ready to redefine excellence?

Partner with Epos Now and elevate your  
hospitality business to the next level.